



Safety



Traffic Violations

Whether driving a company vehicle or driving your own personal vehicle, as an employee, you must be careful to not incur traffic violations such as speeding or driving under the influence or while intoxicated, as it could result in the loss of your job. Why you ask? Because you may

not be able to drive a company vehicle per our auto insurance policy. Apparently, insurance companies such as ours and their underwriters are being more diligent in monitoring driver's licenses and identifying persons who are a higher risk of liability. The insurance company can then request that a person who could be you, not be listed on the company's policy or our policy would be void. Yes! So, drive responsibility and protect your job.

Vehicle Theft

On the morning of April 21, 2021, a City of Rochester Water work vehicle was left running and stolen. Do you leave your work vehicle unattended for long periods of time? Are you vulnerable to this increasing threat?

Please be sure to turn OFF the company vehicle, lock the doors and remove the keys. If you need to run the vehicle for a short period of time, lock it and take the keys and phone with you. DON'T BECOME A VICTIM!



New City Street Lighting Program

The City of Rochester currently owns and operates approximately 28,000 streetlights within the city limits which is managed through their Street Lighting Division.

Nearly a decade ago the city acquired all the street lighting inventory from Rochester Gas & Electric. This inventory requires redesigning of portions of the system and thoroughly documenting the infrastructure of approximately 5,000 streetlights. These maps have not been updated for the past (approximately) 12-15 years!



Bergmann Engineers and OTM teamed up to present a Request for Proposal (RFP) for this project. In February, we were awarded the program!

OTM crews will conduct all the underground streetlight line locating, location of light poles and handhole verifications. Within two (2) weeks of this work, an OTM GPS crew will come behind the OTM Locators and take GPS coordinates of all the underground lines, pole locations and handholes, to create a .kmz (Google Earth) file. Bergmann Engineers will use these files to create all the Geographic Information System (GIS) maps. These updated GIS maps will then be utilized by the City for future operations & maintenance work including repairs.

This program will be broken into four (4) geographical quadrants (NE, SE, NW & SW). OTM will complete a quadrant before moving to the next quadrant, until all the required streets are completed.

Because the City is behind in creating the contract for this program, the program could carry over into 2022.

Extension of DPV-ConEdison and BSA One-Call Contracts

In April, ConEdison extended the current Damage Prevention Vehicle (DPV) program for an additional year and Buffalo Sewer Authority (BSA) asked OTM to extend the current sewer 811 one-call locating program for an additional year per contract.

Successfully rebidding contracts is great but so too is having a satisfied client extend an

existing contract. Great job by all those working in and supporting these programs!



Employee Satisfaction Survey

In February, we sent out an Employee Satisfaction Survey. The results were as shown below:

Human Resources		
5 - Excellent	82%	99%
4 - Satisfactory	16%	
3 - Somewhat Satisfactory	2%	1%
2 - Poor	0%	
1 - Very Poor	0%	

Overall HR's rating was positive. There was one rating of Somewhat Satisfactory for treating employees with respect and a poor rating for communicating change effectively, but there were no comments as to why this rating was chosen.

Fleet		
5 - Excellent	72%	92%
4 - Satisfactory	17%	
3 - Somewhat Satisfactory	6%	8%
2 - Poor	0%	
1 - Very Poor	4%	

Overall Fleet's rating was positive. Where employees felt concern was in the area of responsiveness.

IT		
5 - Excellent	61%	90%
4 - Satisfactory	25%	
3 - Somewhat Satisfactory	7%	10%
2 - Poor	5%	
1 - Very Poor	2%	

Overall IT's rating was positive. The area that employees rated less than Satisfactory was in the area of responsiveness and communication.

Operations		
5 - Excellent	78%	96%
4 - Satisfactory	17%	
3 - Somewhat Satisfactory	2%	4%
2 - Poor	1%	
1 - Very Poor	2%	

Overall Operations rating was positive. The only area of concern was in responsiveness.

Overall Results		
5 - Excellent	73%	94%
4 - Satisfactory	19%	
3 - Somewhat Satisfactory	4%	6%
2 - Poor	2%	
1 - Very Poor	2%	

As a whole HR, IT, Fleet and Operations had a good rating. The team is working hard to make sure each employees concerns and issues are addressed. There were only small areas of concern and it revolved around responsiveness.

These results were reviewed with IT, Fleet, Operations and HR. We discussed the areas where we could make improvement and as a team are working towards improving those areas. Thank you for taking out the time to complete the survey. We truly value the information you have provided. Your feedback makes a difference and serves to help us improve.



Dale Moser was the winner of the \$50 gift card from the random drawing of survey participants. Congratulations Dale!

Be on the lookout for our next survey! Who knows you may be the next gift card winner and how much we will be gifting away?

New Private Utility Locating Van

This van is a Ram ProMaster. It is significantly larger and has higher horsepower than our old van. As it turns out, we obtained this new van just weeks before our old van was totaled in a vehicle accident. While the timing of this must be from God, we know the protection afforded to Andrew Speca and the other accident motorist was definitely His Grace & Mercy. We thank God for this and for our new van. Andrew, Tom, Joe, let's get going, laying paint, and make sure it is ON THE MARK!



This image shown is a decal rendering overlaid onto a picture of the van. Van will be decaled by the end of this month.

Sidewalk Locating Crew (SLC)

Photo of the OTM team members being trained on locating gas & electric on city sidewalks.



From left to right: Rob Polimeni, Jim Fox, Daniel Sasu, Aaron Clifford, David Whitaker, Elias Maldonado, and Keith Allen.

MBE Certifications

OTM has been recertified as a Minority Business Enterprise (MBE) with New York & New Jersey Minority Supplier Development Council. Our MBE application with New York State is also progressing and we expect certification in early 2022.



Special Recognitions



Adam Banks

Joe Vilella, OTM Locating Manager, received a call from the Villager Construction Site Manager, Mark Simmons, appreciating the work effort Adam Banks is putting in on a Villager “road Job”. Adam has created a positive impact with Villager and is the perfect example of how to represent OTM. Nice job Adam. Keep up the good work. It is much appreciated.

Congratulations goes to Elias Maldonado and James Fox, for passing their Northeast Gas Association (NGA) Operator Qualified (OQ) Task 21 Hands-On test this month. Elias is now NGA OQ for Task 21 which makes him able to conduct “Line Locating” in New York State. Once Jim passes his Task 21 written test, he will also be NGA OQ for “Line Locating” in NYS.



Elias Maldonado



James Fox



OTM is Hiring! We need people for the following positions/programs:

- **Utility Locating Technicians** for Orange & Rockland 811 One Call Locating
- **Utility Locating Technicians** for RG&E 811 One-Call Locating
- **Seasonal Dispatcher** for DPV-Avangrid
- **Driver/Inspectors** for DPV-Avangrid both NYSEG and RG&E territories
- **Project/Program Manager** for business
- **Office Administrator** for business

Many of these job positions have been created under the **\$500 OTM Job Referral Program**.